



Case Study:

A medical professional submitted a 19-year-old work experience certificate of serving a Community Health Network that never existed!



What required Verification

A South Asian medical professional seeking a health license in Europe, submitted a 19-year-old experience certificate from a Community Health Network in South Asia to the DataFlow Group for verification as a part of that country's licensing procedure.



What We Did

Detailed Research

For the work experience certificate presented, detailed research around the issuing authority was conducted. No information could be traced to the Issuing Authority online. A vicinity search and site visit were planned to identify and establish the existence of the Community Health Network stated on the Certificate of Employment.

Site Visit and Vicinity Search at the Community Health Network

A site visit was conducted as per the address on the Certificate of Experience. The Community Health Network was not found at the given address. Post the site visit, a vicinity search conducted to identify the existence of the Community Health Network. The DataFlow team interviewed several subjects living or working at the vicinity to understand if they were familiar with the Community Health Network or aware of its long-standing existence. Based on the research, the verification team established the lack of existence of the Community Health Network at the location.

Second Site Visit at the Hospital mentioned as workplace

The applicant had claimed a Pakistani hospital as the workplace on behalf of the Community Health Network. A follow-up site was conducted at the premises of the hospital. The authorised representative of the hospital checked the hospital records and confirmed that the applicant never worked with the hospital. The official further confirmed that the hospital is not a part of the Community Health Network.

Conclusion

Through site visits and vicinity search, the authenticity of the Experience Certificate could not be established and therefore the verification report was closed with a 'Discrepancy' status.



The Impact

The DataFlow Group through its best-in-class verification methodologies was able to establish the inexistence of the Issuing Authority. Based on the site visit findings, DataFlow provided a discrepant report to the client, safeguarding the client and community from a fraudulent professional. The end-to-end verification and advances research by DataFlow to authenticate the status of the work experience and credentials of the applicant protected the community and healthcare regulator from licensing a fraudulent professional who lacked the experience and qualification to serve the community and provide care services.