



Case Study:

Professional claims to hold a Postgraduate Diploma from a South Asia University but no trace of the course found at the University!



What required Verification

An applicant submitted an education certificate of Postgraduate Diploma in Sonography (Obstetric-Gynae & General Abdomen) from a university in South Asia to the DataFlow Group for verification as a part of Southeast Asian work visa procedure.



The Impact

The DataFlow Group with its world-class methodology to verify credentials and rigorous approach, established that the course mentioned in the applicant's education was unaccredited and closed the case with a discrepancy status. The end-to-end verification of the education certificate submitted by the applicant as a mandatory requirement to process the work visa, safeguarded the client and South Asian community from the service of a professional who possibly had no expertise in Sonography or nor met the required healthcare standards of South Asian or global healthcare system, thereby narrowing the radius of fraudulent professionals present globally.



What We Did

Check of the Credentials presented and University/Course Accreditation

A detailed research and review of the course mentioned in the credential were conducted. During the process it was revealed that the course mentioned was not listed under the list of approved courses offered by the university. To reconfirm, our team contacted the university's authorised representative via various channels, however, no response was received.

University accreditation established and Regulator approached for reconfirmation

The university issuing the education certificate claimed it was accredited and recognized by the education regulator. DataFlow checked with the digital repository of the Education Regulator Commission to confirm the accreditation of the institution and the course. It was found that the course was not listed with the Education Regulator Commission as an accredited course.

To further clarify, DataFlow reached out to the Healthcare Regulator to check if the course being offered by the university was recognized by the Healthcare Regulator. The Healthcare Regulator confirmed that the course Postgraduate Diploma in Sonography (Obstetrics-Gynae and General Abdomen) was not a prescribed course.

Conclusion

On the basis of the detailed research and the Healthcare Regulator's confirmation:

- DataFlow proprietary database for the issuing authorities was updated to capture the information on the university and the course/s
- The verification request was closed with a 'Discrepancy' status as the course mentioned in the credential was unaccredited